# ANNUAL REPORT AND FINANCIAL STATEMENTS

31 December 2021

# **Quilter Investors Limited**

Registered in England & Wales No. 04227837

# Quilter Investors Limited

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# **COMPANY INFORMATION**

**Executive Directors** D A Bowden

S D Levin L H Williams

Non-executive Directors R S Skelt

S K Fromson T J Breedon

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Registered in England and Wales

No. 04227837

# STRATEGIC REPORT

The Directors present their strategic report for the year ended 31 December 2021.

# Review of the business and principal activities

The principal activity of Quilter Investors Limited ("Quilter Investors" or the "Company"), is to provide multi-asset investment solutions, offering a broad range of solutions for its customers' accumulation and decumulation needs.

The Company is part of the Quilter plc group ("Quilter" or the "Group"). Quilter plc's ordinary shares are listed on the London and Johannesburg Stock Exchanges. Quilter plc provides the Group with strategic and governance oversight. The Company forms part of the Affluent segment. The Group has re-segmented in 2021, in the prior year the Company formed part of the Advice and Wealth management segment.

The Company is an authorised investment fund manager ("AIFM") and authorised corporate director ("ACD") for a range of UCITS and non-UCITS managed funds. The Company is committed to the objectives of the wider Group business and pursues these objectives through delivery of strong investment returns and innovative investment solutions within the UK. The Company's multi-asset investment portfolios are diversified across international markets and a wide range of asset classes and aim to provide full-service solutions for capital growth and income for retail customers, made available through Quilter distribution channels and direct retail investment platforms.

# Quilter plc strategy

Quilter plc strategy is focused on growing with its clients and advisers, enhancing the efficiency of its operations, increasing digitalisation across the business and being a responsible wealth manager. This will enable Quilter to increase flows from both its own advisers and independent financial advisers, manage more of those flows in investment solutions and increase efficiency of doing so, delivering top line growth and operating leverage. Those priorities are underpinned by embodying a diverse and inclusive culture, where colleagues embrace Quilter's cultural values of being pioneering, dependable and stronger together which aids achieving Quilter's goals and benefits all of stakeholders.

# **Quilter Investors strategy**

Quilter Investors specialises in the creation and management of multi-asset investment portfolios with £25.0 billion of assets under management as at 31 December 2021 (2020: £22.4 billion). It is established as the manufacturer at the heart of the Quilter business, and its agreed purpose includes acting as the AIFM and ACD of unitized and sub-advised multi-asset funds, investment management of the Quilter Investment Platform's WealthSelect Managed Portfolio Service, asset allocation and investment support to all Quilter businesses.

2021 investment performance resulted in positive returns across core solutions on an absolute basis, with longer term performance delivering outcomes in line with customer and adviser expectations. Delivering investment performance for customers remains a core priority for the Company. Financial performance was strong over the period as markets bounced back following the challenges presented by early COVID-19 lockdowns. The Company continues to return positive operational leverage due to focused expense management. Net inflows to Quilter Investors were up 112% on the prior year at £0.7 billion (2020: £0.3 billion), driven by an increase in flows from integrated channels Quilter Financial Planning and the Quilter Investment Platform into WealthSelect and into the underlying Quilter Investors' Global Partner funds as the pandemic eased and adviser activity volumes increased. Positive inflows were somewhat offset by net outflows associated with non-core, legacy solutions on third party platforms and the rebalance of WealthSelect's asset allocation into third party funds. As anticipated, normalised revenue margin have decreased over the period in line with expectations due to the change in product mix as customers continue to switch from Cirilium Active to lower margin Cirilium Blend and Cirilium Passive solutions. The Company recognises margin compression risk going forward due to competitive fee pressure and the industry trending towards lower margins and passive solutions.

Quilter Investors has continued to focus on development of Environmental, Social and Governance ("ESG") solutions in 2021, with the Company playing a key role in furthering the Group's ambition to be a responsible business. Work will continue into 2022 to deliver the Company's ESG programme, which includes stewardship and engagement activities, the embedding of ESG considerations across the investment process and the development of ESG solutions to meet customer's needs. Quilter Investors will continue to develop its core product offering and rationalize legacy solutions in 2022 to ensure it continues to provide clients with the best possible wealth management solutions through the Group's distribution channels.

Other near-term opportunities include:

- attracting a greater share of business from the Quilter Investment Platform and Quilter restricted financial planners,
- continuing to broaden the suite of solutions provided by Quilter Investors available on the Quilter Investment Platform,
- further development of responsible investment processes and evolution of ESG multi-asset solutions,
- growing the Company's reach through accessing a broader market of clients on third party platforms.

# **Key Performance Indicators ("KPIs")**

The table on the following page shows the key performance indicators the Company uses to manage business performance. The Company assesses its financial performance using a variety of alternative performance measures ("APMs"). APMs are not defined by the relevant financial reporting framework, but the Directors use them to provide greater insight into the financial performance, financial position and cash flows of the Company and the way it is managed. APMs should be read together with the audited income statements and statement of financial position, which are presented in the financial statements on pages 18 - 21. Further details of APMs used by the Company are provided below.

APM	Definition
Assets under management ("AuM")	Represents the total market value of all financial assets managed on behalf of customers and excludes shareholder assets.
INCLORUTE CAST HOW ( 11001 )	The difference between money received from and returned to customers during the relevant period.  This measure is considered to be a lead indicator of reported net revenue.

Total assets under management increased during the year to £25.0 billion (2020: £22.4 billion). Aggregate net client cash inflows for multi-asset funds were £0.7 billion (2020: £0.3 billion). Profit before tax for the year increased to £82.8 million in 2021 (2020: £76.2 million) predominantly due to an increase in the fee income as assets under management levels were higher in 2021, as the prior year was impact by COVID-19, offset by an increase in expenses.

Key performance indicators table	2021	Restated <sup>1</sup> 2020	
,,	£'000	£'000	
Management fee income	188,989	164,746	
Administration expenses	(59,311)	(48,474)	
Profit before tax for the year	82,777	76,221	
Net assets	75,768	76,998	
Cash and cash equivalents	103,691	106,772	
Net client cash flow	666,218	314,562	
Market value of assets under management	25,008,083	22,411,582	

# Statement of going concern

The use of the going concern basis of accounting is considered appropriate, taking into account the Company's current financial position, future expected profitability, the principal risks facing the business and the effectiveness of the mitigating strategies which are or will be applied. The Company is well placed to manage its business risks in the context of the current economic outlook and has sufficient financial resources to continue in business for a period of at least 12 months from the date of approving these financial statements. Further details of the assessment of going concern are included in note 2.

<sup>&</sup>lt;sup>1</sup> Management fee income and administration expenses have been restated for 2020. See note 2 for details of the changes in comparative amounts.

# Principal risks and uncertainties

# Overall risk profile

The Company is exposed to a number of risks as a result of its business model, including certain strategic, business, operational, financial and regulatory risks.

There have been no material changes to the Company's risk profile in 2021 and the Company remains profitable with sufficient capital and liquidity.

In January 2022 a new prudential framework for investment firms (IFPR) came into effect. This will impact the Company's capital and liquidity requirements plus the remuneration policy. A Group-wide working group is in place to ensure consistent interpretation of IFPR and compliance across all Group business units.

The Company's principal revenue streams are asset-value related and as such the Company is exposed to the condition of global economic markets. The COVID-19 pandemic continues to have impacts on global economic activity and outlook. Volatility in debt, equity currency markets and the impact of rising inflation may adversely impact customer investment portfolios or ability to invest, which in turn impacts the Company's ability to generate fee-based revenue. Challenging economic conditions also impact investor and adviser confidence and have the potential to challenge the Company's ability to attract NCCF from investors. Market sentiment may also be affected by the domestic political situation and the conflict between Russia and Ukraine, as well as the increase in government borrowing and how this may shape government policy going forward.

The Company has made good progress in the last 12 months improving its operational maturity through an internal risk mitigation project focused on higher areas of risk within the Company's operating model. The Company remains focused on providing high quality investment products and safe delivery of strategic growth initiatives.

As Quilter builds on its strategic direction to provide responsible wealth solutions through ESG badged products there is a heightened reputation risk in the implementation of this strategy. There is increasing regulatory focus in this area and should there be poor implementation of ESG propositions this could result in reputational risk exposure for the Group.

The Company expects regulatory change over the next 12-18 months to be elevated and focus on the Wealth and Asset Management sector of the financial services industry to be maintained. In particular, the upcoming Consumer Duty regulation will require significant attention as it will apply regardless of the Company's relationship with end retail customers.

The Company manages these risks through the Quilter Enterprise Risk Management framework, which includes a consistent set of risk definitions, policy suite and a risk strategy. A set of strategic risk appetite principles ("SRAPs") have been set. These SRAPs provide the guidance on the Company's attitude toward key areas of risk and support ongoing management and oversight. These SRAPs are supported by a series of more granular risk appetite statements, measures, policies and standards at a Company level. The position against these SRAPs is measured on a regular basis through the monitoring of underlying risk metrics and outputs from the risk management framework. The risk appetite and associated measures are periodically reassessed to ensure they remain relevant in implementing the business strategy. Stress and scenario testing is performed at least annually to test the resilience of the business.

The Directors have carried out a robust assessment of the principal risks facing the Company, including those that would threaten its business model, future performance, solvency and liquidity. The articulation of these principal risks and uncertainties are consistent with the Group's Enterprise Risk Framework categorisation, and with the Top Risk reporting to the Board.

The Board requires management to put in place actions to mitigate these risks, and controls to maintain risk exposures within acceptable levels defined by the risk appetite.

Current impact and risk outlook	Risk mitigation and management actions		
Business and Strategic Risk			
Strategic Development Risk  The Company's strategy is to deliver expertly designed multi-asset solutions (via managed portfolio and multi-asset funds) that produce outcomes in line with customer expectations and the advice process. Should this strategy be significantly delayed or not yield the anticipated customer outcomes it may have a material adverse effect on the wider Group's business, its financial condition and its reputation.  Investment Performance Risk	<ul> <li>Strategic and business planning process</li> <li>Support of and alignment with all distribution channels</li> <li>Broad range of multi-asset investment solutions offering a coherent choice of outcomes at different risk and diversification levels</li> <li>Robust product governance processes in order to develop solutions that meet customers' needs</li> <li>Delivery of investment performance which is subject to rigorous monitoring and oversight</li> </ul>		
Strong investment performance within the Company proposition is key to meeting customer expectations and to grow its customer base and funds under management. Longer term underperformance of core investment management propositions could have a material effect on the Company's business, financial performance and reputation.	<ul> <li>Investment strategy (utilising both strategic and tactical asset allocations)</li> <li>Investment performance management</li> <li>Investment risk monitoring and oversight</li> <li>Investment risk policy and standards compliance arrangements</li> </ul>		
Competitor and Margin Risk  The Company is exposed to external margin pressure whereby competitive market changes may reduce the attractiveness of the proposition. If the proposition is not compelling, sustainable and profitable, then there is a risk the Company may not be able to meet its business plan targets and objectives.	The customer proposition has been designed to be competitive and meet customer needs  Stress and scenario analysis		
Business Concentration Risk  Concentration of AUM in higher margin products from a dominant distribution channel presents a risk of disproportionate impact on operating profit should flows into higher margin products be adverse to plan.	Strategic initiatives to diversify product range and distribution flows		

# Current impact and risk outlook

# Risk mitigation and management actions

# **Product and Distribution Risk**

# **Customer Proposition**

Risks to customers are inherent within the Company's business model and can occur at any point in the customer journey or product lifecycle. Failure to ensure fair customer outcomes, either as a result of poor conduct, poor administration or products not performing as expected, has implications for our reputation and could result in loss of new and existing business, increased complaints and rectification costs, and regulatory censure.

- Robust product governance processes in order to develop solutions that meet customers' needs
- The Product and Customer Outcomes Forum reviews any areas where customer outcomes may be affected significantly and ensures appropriate action is taken if required

# People Risk

# Ability to attract and retain staff

The Company relies on its talent to deliver its service to customers and to implement the broad range of strategic change initiatives that are currently being delivered. Failure to retain key staff or to attract suitable talent may impact the delivery of the strategy and may have an adverse impact on the Company's business, its financial and operational performance and the delivery of service to its customers.

- Robust recruitment practices
- Performance evaluation arrangements and related performance and risk adjusted remuneration arrangements
- · Regular employee engagement surveys
- · Annual succession planning exercise
- Learning and Development support
- Leadership Development programmes

# **Regulatory Risk**

# Regulatory Compliance

The Company is subject to regulation in the UK by the Financial Conduct Authority. Additionally, the firm is subject to the privacy regulations enforced by the Information Commissioner's Office. The Company faces risks relating to compliance with these regulations and to changes in regulations or regulatory focus or interpretation in the markets in which the Company distributes products or trades securities. Failure to manage regulatory compliance effectively could result in regulatory censure, including the possibility of fines or prohibitions which could impact business performance and reputation.

- Compliance advice and monitoring programme
- · Regulatory horizon scanning
- Training and staff awareness programmes
- Compliance policy and standards

# Financial Crime

The Company is subject to legislation designed to prevent financial crime in each of the jurisdictions in which it operates. This includes measures relating to prevention of money laundering, terrorist financing, sanctions, bribery and corruption and insider dealing. Relevant regulatory and law enforcement agencies

- A specialist Financial Crime team within Group Compliance which provide support, monitoring and guidance to the Company
- Mandatory staff training
- A range of specific controls including due diligence and sanctions screening
- Financial crime policy and standards compliance

Current impact and risk outlook	Risk mitigation and management actions
have the ability to impose significant censures for failures including fines or prohibitions which could impact reputation and business performance.	arrangements

# **Operational Risk**

# Execution, Delivery and Process Management

The Company is exposed to operational risks in all areas of its business model. Failure to adequately identify, manage, measure and mitigate operational risks can lead to customer harm and unintended financial loss, potentially impacting the Company's capital position.

- The Company maintains a strong compliance and risk management culture which operates within the three lines of defence model
- Defined Senior Management Function accountabilities and delegated authority structures in place to ensure appropriate ownership of processes and risks

# Operational Resilience, Technology and Third Party Risks

# Information Technology risk

The Company's business is highly dependent on its technology infrastructure and applications to perform necessary business functions, including the provision of services to customers. Failure to manage technology risk or technology not being aligned to the business strategy could have a material adverse impact on the Company's business, its resilience capabilities, financial condition, ability to manage funds and its reputation.

- Alignment of group-wide technology strategy with the business strategy
- Active systems monitoring and business and IT resilience plans
- On-going oversight and monitoring of key technology providers
- Change Advisory Board and IT Governance Forum
- IT policy suite and standards compliance arrangements

# Information Security

The Company's business, by its nature, requires it to store, retrieve, evaluate and use customer data (albeit a limited amount), market and trading data, fund analysis, company data and other information, some of which is highly sensitive. The Company is subject to the risk of IT security breaches from parties with criminal or malicious intent. Should Quilter's intrusion detection and anti-penetration software not anticipate, prevent or mitigate a network failure or disruption, it may have a material adverse effect on the Company's customers, business, financial condition, operations, and reputation.

- Cyber threat defences and monitoring
- Data governance arrangements, including those relating to General Data Protection Regulation compliance
- Information security policy and standards compliance arrangements
- Information Security Governance Forum

# Third party outsourced arrangements

The Company outsources some of its critical functions to specialist third parties. If the Company does not effectively oversee its third party providers, they do not perform as anticipated, or the Company experiences technological or other problems with a third party, it may experience operational difficulties, increased costs and loss of business, customer detriment and damage to its reputation.

- On-going oversight of third-party service providers, including due diligence processes, Service Level Agreements and contracts, service review meetings, monitoring of management information and Key Risk Indicators, annual reviews and joint Risk and Compliance Committees (with key providers)
- Third party risk management policy and standards compliance arrangements are in place

# **Emerging risk radar**

# Short term (12 – 24 months)

# ESG regulation and disclosure requirements

There is a significant number of developing requirements relating to ESG badged products, investment services and corporate entities. The Company will be required to keep abreast of the evolution of these requirements and ensure they are properly interpreted and applied to the Company's products and services.

# Cyber threat

Although cyber attack remains a current and prevalent risk, the pace of change in this area is rapid and is anticipated to evolve particularly in response to new hybrid working arrangements which could create enhanced exposure to this risk and threaten operational continuity.

# Post-pandemic/ economic recovery

As the threat of the COVID-19 pandemic eases and a post-pandemic era is anticipated there is likely to be an asymmetric recovery globally with different geographic regions and sectors recovering at different rates. Inflation and higher costs are likely to be a feature of the market globally with tensions between the West and Russia and China adding a further element of instability. The evolving Ukraine crisis is having an impact on the economic environment in early 2022 resulting in short term market volatility. The Company's NCCF, AUM and profitability could be materially affected by an extended or volatile economic recovery.

# Medium term (2 years - 10 years)

# Political and regulatory change

Changes in regulation resulting from the shifting expectations of our regulators and the UK's withdrawal from the EU could have a material impact on the Company. There is also potential for income, wealth and corporation tax rises needed to restore public finances following the pandemic. For example, changes to pension tax relief for high earners and other tax changes affecting customer wealth could impact NCCF and AUM.

# Climate change/ESG

Increased frequency of climate-related risk events or a disorderly transition to a low carbon economy could give rise to additional costs, adversely impact asset values and impact investment performance. The acceleration of government, regulatory and corporate activity in support of meeting climate change targets requires the Group to develop and enhance its approach to identification and management of the financial risks of climate change, including enhancements to disclosures, investment strategies and operations. There is increasing focus on sustainability and sustainable investing; bringing opportunity but also increased pressure from investors and customers to bring demonstrable change.

# Disruptive competition

There is a continued trend of merger and acquisition activity in the wealth and asset management sector, which is increasing competition and accelerating technological advances. This could mean competitors are growing in scale and buying skills and technology, accelerating their digital capabilities. This has the potential to erode the Group's market share.

# Longer term (10yrs+)

# Generational wealth shifts

The UK's ageing population, combined with the rapid growth in the total value of UK household wealth over the last 20 years, is causing shifts in generational wealth accumulation. A significant proportion of this wealth is held by the over-45s and over the next 30 years, this is set to be transferred between generations as inheritance or gifts. Another intergenerational trend is the transfer of risk from institutions (employers, the state and financial service providers) to individuals, for example as seen in the pension industry. These trends present opportunities for the Group of increased demand for wealth management and advice services, but the Group will also need to strategically adapt to changing future customer needs.

# Longer term (10yrs+) (continued)

Transition to net zero

A disorderly transition or failure to transition to net zero by 2050 has well documented and significant impacts on the global economy. A lack of decisive action will result in more stringent and aggressive actions being taken to reduce carbon output which have the potential to destabilise the global economy and have far-reaching geo-political and social impacts. Quilter will need to prepare for and anticipate issues arising from decarbonisation to both the Company and our customers.

Further details of the risk management objectives and policies of the Company are disclosed in Note 3.

#### Section 172 (1) Statement

The Company is a wholly-owned subsidiary of Quilter plc and therefore complies with the policies and practices that are set by the Quilter plc Board and are described in the Quilter plc Annual Report. The following statement should therefore be read in conjunction with the Quilter plc 2021 Annual Report.

The Group has taken steps to embed a deeper understanding of the responsibilities ascribed to directors under section 172 (1) of the Companies Act 2006 at a Quilter plc-level and across its management committees and subsidiaries. Presentations have been made by the Quilter Corporate Secretariat to the business to explain the importance of the considerations referred to in section 172 (1) as part of good decision making, to ensure that proposals coming to the Board contain appropriate information on the potential impact of business decisions on all of the Company's stakeholders and other relevant matters. Examples of best practice have been provided and rolled out to the business, with further explanation and guidance on Directors' duties. Insights into how Quilter plc has ensured that section 172 (1) considerations remain at the heart of the Group's decision making at all levels and the outputs of these decisions have been set out in the Quilter plc Annual Report.

In overseeing the Company's business during the year, the Board has paid due regard to its duty to promote the long-term success of the Company for the benefit of Quilter plc, its ultimate parent company, by supporting the delivery of the Group's strategic priorities. The Board, and where appropriate its Investment Oversight Committee ("IOC" or "the Committee"), considers and discusses information from across the organisation to help it understand the impact of the Company's operations, and the interests and views of its key stakeholders. It also reviews strategy, financial and operational performance as well as information covering areas such as key risks, legal and regulatory compliance. This information is provided to the Directors through reports sent in advance of each Board and IOC meeting, and through in-person presentations. Some examples of how the Directors have considered the Company's key stakeholders in 2021, including customers, colleagues, regulators and communities, are set out below.

The Board is committed to ensuring good outcomes for customers that use Quilter Investors solutions. The Board has regularly reviewed analysis on how the Company has performed against the Group's core customer metrics and on areas that are critical in protecting customers' interests, including the robustness of the controls over client assets and action taken to address any issues impacting customers. The Board has sought assurance on the operational resilience of the business and the controls in place to mitigate information security risks, in order to protect the continuity of the service provided to customers and ensure the Company is meeting the expectations of its regulator. The Company recognises that proper management of conflicts of interest is crucial in safeguarding customer outcomes and the Board at least annually reviews the Company's conflicts of interest register to ensure that management are active in their assessment and mitigation of conflicts.

The IOC was established by the Board to provide independent oversight of portfolio management activities for all Quilter Investors funds, portfolios and strategies. It comprises the independent Non-executive Directors of the Company and reports to the Board on its activities. The Committee dedicates significant time to scrutinising investment performance and risk to gain assurance that the Company's solutions are being managed in line with expectations and delivering strong returns for customers. Integral to this is the robustness of the investment process, the evolution and enhancement of which has been overseen and challenged by the IOC to ensure it is designed and operating in a manner that meets the needs of our customers. This work is facilitated through regular reporting from the Chief Investment Officer and Head of Investment Risk, as well as specific deep dive reviews of the core investment solutions provided by the Portfolio Managers.

# Section 172 (1) Statement (continued)

The IOC has spent time overseeing product development initiatives, with a particular focus on the planned expansion of the WealthSelect range to include ESG offerings in order to meet the evolving needs of customers. A priority for the Committee has been ensuring there is sufficient focus on operational readiness and careful management of potential risks to facilitate a safe launch and protect customer interests. Quilter Investors plays a key role in furthering the Group's ambition to be a responsible business and the IOC has monitored the delivery of the Company's ESG programme, which includes stewardship and engagement activities and the embedding of ESG considerations across the investment process. In addition the IOC has overseen the development and publication of the associated policies, to ensure that responsible investment is robustly embedded across the business in a credible and considered fashion.

An important area of focus for the Directors during the year was the annual Assessment of Value. Prior to approving the 2021 Assessment of Value reports, which confirmed that Quilter Investors' investment solutions had continued to provide value to customers, the Directors sought assurance on the robustness of the assessment methodology, the data inputs and the conclusions drawn in order to safeguard the integrity of the assessment. The IOC has also monitored the implementation of actions identified by the 2020 assessment to improve performance, service and value for customers. This includes actions to close and/or merge underperforming funds as identified.

CoVID-19 pandemic and strict national lockdown measures being reimposed at the beginning of the year. The Board has closely monitored the status of engagement indicators, such as employee survey scores and turnover rates, and sought views and feedback from management to contextualise this data. Given the importance of our people to the success of the business, the Board has emphasised the need for management to take meaningful action to foster strong engagement and mitigate people risk.

Maintaining an open and transparent relationship with our regulators is a key priority and the Board receives regular reporting on regulatory engagement, and the Chief Risk Officer, as a standing attendee of each meeting, provides further updates as needed. The Board also monitors compliance with key regulatory requirements, for example those regarding capital and client assets, and has spent time reviewing the impact of forthcoming regulatory changes to ensure the Company is, and will continue to, meet expectations.

The importance of our suppliers is acknowledged by the Board and supplier relationships are managed and maintained in line with Group policy. Please refer to the Quilter 2021 Annual Report for further information on how we foster relationships with our suppliers. Given the Company's material outsourcing arrangements, the Board regularly reviews management information on the quality of the services provided by our critical suppliers.

# Streamlined Energy and Carbon Reporting

The Group is committed to managing its environmental impact and supports the Carbon Disclosure Project ("CDP"), a globally recognised initiative for companies to measure, manage, disclose and reduce their environmental impacts. A full explanation of how the Directors have had regard to the impact on the environment is contained within the Quilter plc Annual Report 2021 as per the requirements of Streamlined Energy and Carbon Reporting. The Company is exempt from reporting Company specific information as it is a subsidiary of the Group.

# **Events after the Statement of Financial Position date**

As stated in note 26 to the financial statements there are no material events to disclose.

On behalf of the board

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L H Williams Director

03 March 2022

# **DIRECTORS' REPORT**

The Directors present their report and audited financial statements for the year ended 31 December 2021.

The review of the business and its future development is set out in the strategic report along with a review of the principal risks and uncertainties.

Events after the Statement of Financial Position date are disclosed in the strategic report.

#### **Directors**

The Directors of the Company who were in office during the year and up to the date of signing the financial statements were:

#### **Executive Directors:**

D A Bowden

S D Levin (appointed 01 April 2021)

L H Williams (appointed 19 October 2021)

P R Simpson (resigned 31 March 2021)

# **Non-executive Directors:**

R S Skelt

S K Fromson

T J Breedon

The Directors do not hold material shareholdings in Quilter plc.

# Directors' third party indemnity provisions

Qualifying third-party provisions were in force (as defined by section 234 of the Companies Act 2006) during the course of the financial year ended 31 December 2021 for the benefit of the then Directors and at the date of this report, are in force for the benefit of the Directors in relation to certain losses and liabilities which may occur (or have occurred) in connection with their duties, powers or office.

# **Directors' emoluments**

Details of Directors' emoluments are provided in note 9.

# **Dividends**

The Company declared and paid an interim dividend of £70m for the year ended 31 December 2021 (2020: £71m). The Directors do not propose a final dividend.

# **Employees**

The average number of persons (including Directors) employed by the Company during the year was 106 (2020: 106).

#### **Political Donations**

No political donations were made during the year (2020:nil).

# **Financial Instruments**

The financial risk management objectives and policies of the Company are disclosed in note 3.

# **DIRECTORS' REPORT (continued)**

#### **Business relationships statement**

The Company forms part of the Group, with Quilter plc providing strategic and governance oversight to each of its subsidiaries. During the course of their decision-making, the Board of the Company, together with the Board of Quilter plc, have considered their duties to stakeholders, including the need to foster the Company's business relationships.

An explanation of how the Directors have had regard to the need to foster the Company's business relationships with suppliers, customers and others, and the effect of that regard, including on the principal decisions taken by the Company during the financial year, has been set out in the Section 172 (1) Statement in the Strategic Report and in the Quilter plc Annual Report 2021, which does not form part of this report.

# **Climate Change**

In 2021, the Group climate change strategy was formalised with the objective to reduce the Group's contribution to climate change and support the transition to a low carbon economy. To achieve this ambition, the Group has developed a framework which is helping reduce our direct carbon footprint, embed climate considerations in our investment management and stewardship activity, offer clients climate focused investment solutions and align with the Taskforce on Climate-related Financial Disclosures ("TCFD").

# **Investing Responsibly**

The Group has made a commitment to embed responsible investment principles across the business and is a signatory of the UN backed Principles for Responsible Investment ("PRI"). we are embedding ESG into our standard advice process to help clients invest according to their ESG preferences, and we are embedding ESG even more deeply into our standard investment management processes.

#### Disclosure of information to auditors

Each of the persons who is a director at the date of approval of this report confirms that:

- so far as the Directors are each aware, there is no relevant audit information of which the Company's auditors are unaware; and
- each director has taken all the steps that they ought to have taken as director in order to make themselves aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

#### **Independent Auditors**

PricewaterhouseCoopers LLP has been appointed by the Company to hold office in accordance with section 485 of the Companies Act 2006.

On behalf of the board

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L H Williams Director

03 March 2022

# STATEMENT OF DIRECTORS' RESPONSIBILITIES IN RESPECT OF THE FINANCIAL STATEMENTS

The Directors are responsible for preparing the Quilter Investors Limited annual report and the financial statements, in accordance with applicable law and regulation.

Company law requires the Directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law).

Under company law, Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing the financial statements the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable United Kingdom Accounting Standards, comprising FRS 101 have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006.

The Directors are responsible for the maintenance and integrity of the Company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

# Independent auditors' report to the members of Quilter Investors Limited

# Report on the audit of the financial statements

# **Opinion**

In our opinion, Quilter Investors Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2021 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 101 "Reduced Disclosure Framework", and applicable law); and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual Report and Financial Statements (the "Annual Report"), which comprise: the Statement of financial position as at 31 December 2021; the Income statement, the Statement of comprehensive income and the Statement of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

# **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

# Conclusions relating to going concern

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the company's ability to continue as a going concern.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF QUILTER INVESTORS LIMITED (continued)

# Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic report and Directors' report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on our work undertaken in the course of the audit, the Companies Act 2006 requires us also to report certain opinions and matters as described below

# Strategic report and Directors' report

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic report and Directors' report for the year ended 31 December 2021 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic report and Directors' report.

# Responsibilities for the financial statements and the audit

# Responsibilities of the directors for the financial statements

As explained more fully in the Statement of Directors' responsibilities in respect of the financial statements, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

#### Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF QUILTER INVESTORS LIMITED (continued)

Based on our understanding of the company and industry, we identified that the principal risks of non-compliance with laws and regulations related to breaches of UK regulatory principles, such as those governed by the Financial Conduct Authority, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the financial statements such as the Companies Act 2006. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to manipulating growth in pre tax profits through posting inappropriate journals to either overstate revenue or understate expenditure. Audit procedures performed by the engagement team included:

- Discussions with the Board of Directors and with management (including those involved within the Finance function, Internal Audit, Legal, Risk and Compliance), including consideration of their process for identifying and responding to the risk of fraud, and any known or suspected instances of fraud or non-compliance with laws and regulations both within the company and any associated service organisations;
- Reading key correspondence with the Financial Conduct Authority in relation to compliance with laws and regulations;
- · Reviewing relevant meeting minutes including those of the Board of Directors;
- Identifying and testing journal entries, including those posted with unexpected account combinations which increased revenue, or unusual credits to expenses that were not offset by an expected statement of financial position debit;
- Designing audit procedures to incorporate unpredictability around the nature, timing or extent of our testing.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

# Use of this report

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

# Other required reporting

# **Companies Act 2006 exception reporting**

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- · we have not obtained all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- · the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Helen Grainger (Senior Statutory Auditor)

for and on behalf of PricewaterhouseCoopers LLP

04 March 2022

M Grangh

# **INCOME STATEMENT**

for the year ended 31 December 2021			Restated1
•		2021	2020
	Note	£000's	£000's
INCOME			
Fee income <sup>1</sup>	4	188,989	164,746
Change in contract liabilities	5	21	228
Investment return <sup>1</sup>	6	54	(196)
Other income	7 _	686	686
TOTAL INCOME	_	189,750	165,464
EXPENSES			
Commission and rebates paid to introducers <sup>1</sup>	11	(47,662)	(40,757)
Finance costs		-	(12)
Administrative expenses <sup>1</sup>	8 _	(59,311)	(48,474)
TOTAL EXPENSES	<u> </u>	(106,973)	(89,243)
PROFIT BEFORE TAX	<u>-</u>	82,777	76,221
Tax on Profit	12	(15,621)	(14,792)
PROFIT FOR THE FINANCIAL YEAR	_ _	67,156	61,429

<sup>&</sup>lt;sup>1</sup> See note 2 for details of the changes in comparative amounts.

All the above amounts in the current and prior year derive from continuing activities.

The notes on pages 22 to 48 are an integral part of these financial statements.

# STATEMENT OF COMPREHENSIVE INCOME

for the year ended 31 December 2021		
	2021	2020
	£000's	£000's
PROFIT AFTER TAX FOR THE FINANCIAL YEAR	67,156	61,429
TOTAL COMPREHENSIVE INCOME FOR THE FINANCIAL YEAR		
All attributable to equity holders	67,156	61,429

The notes on pages 22 to 48 are an integral part of these financial statements.

# STATEMENT OF CHANGES IN EQUITY

for the year ended 31 December 2021

	Share capital £000's	Capital contribution £000's	Share- based payments reserve £000's	Retained earnings £000's	Total equity- holder's funds £000's
Balance at 1 January 2020	12,600	1,500	3,579	67,745	85,424
Profit and total comprehensive income	-	-	-	61,429	61,429
Share-based payments	-	-	(1,809)	2,954	1,145
Dividends paid	-	-	-	(71,000)	(71,000)
Balance at 31 December 2020					
and 1 January 2021	12,600	1,500	1,770	61,128	76,998
Profit and total comprehensive income	-	-	-	67,156	67,156
Share-based payments	-	-	610	1,004	1,614
Dividends paid				(70,000)	(70,000)
Balance at 31 December 2021	12,600	1,500	2,380	59,288	75,768

The notes on pages 22 to 48 are an integral part of these financial statements.

Dividend per share was £5.56 in 2021 (2020: £5.63).

# STATEMENT OF FINANCIAL POSITION

at 31 December 2021

	Note	2021 £000's	2020 £000's
ASSETS	Note	2000 S	£000 S
Contract costs	13		1
Deferred tax assets	14	926	497
Investments in collective investment schemes	15	920	497
	_	0 <i>E</i> 070	· ·
Trade and other receivables	16	85,270	103,116
Cash and cash equivalents	17 _	103,691	106,772
Total assets	_	189,888	210,432
EQUITY AND LIABILITIES EQUITY			
	40	40.000	40.000
Share capital	18	12,600	12,600
Share-based payments reserve		2,380	1,770
Capital contribution		1,500	1,500
Retained earnings	_	59,288	61,128
Total equity attributable to equity holders	_	75,768	76,998
LIABILITIES	-	400	404
Contract liabilities	5	100	121
Current tax liabilities		30,147	22,330
Provisions and accruals	19	-	100
Trade and other payables	20 _	83,873	110,883
Total liabilities	_	114,120	133,434
<b>-</b>	_		0.10.105
Total equity and liabilities	_	189,888	210,432

The notes on pages 22 to 48 are an integral part of these financial statements.

The financial statements on pages 18 to 48 were approved at a meeting of the Board of Directors on 03 March 2022 and signed on its behalf by:

L H Williams Director

La Tuisef

Company registered number: 04227837

for the year ended 31 December 2021

#### 1 GENERAL INFORMATION

Quilter Investors Limited ("**the Company**") is a private company limited by shares, incorporated and domiciled England and Wales. The address of its registered office is disclosed in the Company information section on page 1. The principal activities of the Company are disclosed in the strategic report on page 2.

The Company's business activities and financial risk management objectives, together with the factors likely to affect its future development, performance and position are set out in the strategic report on pages 2 to 11 and Directors' report on pages 12 to 13.

# 2 SIGNIFICANT ACCOUNTING POLICIES

# **Basis of preparation**

The financial statements of Quilter Investors Limited for the year ended 31 December 2021 have been prepared in accordance with Financial Reporting Standard 101, 'Reduced Disclosure Framework' ("FRS 101"). The financial statements have been prepared under the historical cost convention, as modified by the financial liabilities measured at fair value through profit or loss, and in accordance with the Companies Act 2006.

The preparation of financial statements in conformity with FRS 101 requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed on page 24.

The following exemptions from the requirements of IFRS have been applied in the preparation of these financial statements, in accordance with FRS 101:

- Paragraphs 45(b) and 46 to 52 of IFRS 2, 'Share-based payment' (details of the number and weighted average exercise prices of share options, and how the fair value of goods or services received was determined).
- Paragraph 38 of IAS 1, 'Presentation of financial statements' comparative information requirements in respect of:
  - paragraph 79(a)(iv) of IAS 1;
- The following paragraphs of IAS 1, 'Presentation of financial statements':
  - 10(d) (statement of cash flows);
  - 16 (statement of compliance with all IFRS);
  - 38A (requirement for minimum of two primary statements, including cash flow statements);
  - 38B-D (additional comparative information); and
  - 111 (statement of cash flows information).
- IAS 7, 'Statement of cash flows'.
- Paragraphs 30 and 31 of IAS 8, 'Accounting policies, changes in accounting estimates and errors' (requirement for the disclosure of information when an entity has not applied a new IFRS that has been issued but is not yet effective).
- Paragraph 17 of IAS 24, 'Related party disclosures' (key management compensation).
- The requirements in IAS 24, 'Related party disclosures', to disclose related party transactions entered into between two or more members of a Company.
- The requirements of the second sentence of paragraph 110 and paragraphs 113(a), 114, 115, 118, 119(a) to (c), 120 to 127 and 129 of IFRS 15 Revenue from Contracts with Customers.

These financial statements have been prepared on a historical cost basis, except for the revaluation of certain financial instruments, which are recognised at fair value, and are presented in pounds sterling, which is the currency

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# **Basis of preparation (continued)**

of the primary economic environment in which the Company operates and are rounded to the nearest thousand pounds.

# Change of basis of preparation

For the year ended 31 December 2021, the Company has adopted Financial Reporting Standard 101 ("FRS 101") as the basis of preparation for the Company's financial statements.

Prior to this, the Company's financial statements were prepared under International Financial Reporting Standards ("IFRS"). This includes the audited financial statements for the year ended 31 December 2020.

There has been no change in the accounting policies, assumptions, judgements and estimates applied by the Company resulting from the adoption of FRS 101. Therefore, this change in basis of preparation has had no change to the comparative results or balances brought forward from those previously reported in the Company's audited financial statements for the year ended 31 December 2020.

There has, however, been an alignment of reporting format to that adopted by the Group. This has led to a restatement of the Income Statement for the year ended 31 December 2020. This is explained further in Note 2 to these financial statements.

In adopting FRS 101 the Company has applied exemptions from disclosure normally required under IFRS. These exemptions applied are listed in the Basis of preparation.

# Going concern

The Directors have considered the resilience of the Company, its current financial position, the principal risks facing the business and the effectiveness of any mitigating strategies which are or could be applied. This included an assessment of capital and liquidity over a three-year planning period concluding that the Company can withstand a severe but plausible downside scenario for at least the next 12 months after the date of signing the 2021 financial statements.

A wider assessment was carried out at a Group level and incorporated a number of stress tests covering a broad range of scenarios, including economic and market shocks of up to 40% falls in equity markets, mass lapse events, new business growth scenarios and severe business interruption, equivalent to 1-in-50 and 1-in-200 year events.

As a result, the Directors believe that the Company is well placed to manage its business risks in the context of the current economic outlook and has sufficient financial resources to continue in business for a period of at least 12 months from the date of approval of these financial statements and continue to adopt the going concern basis in preparing the financial statements.

# New standards, amendments to standards, and interpretations adopted by the Company

There were no new standards or interpretations which became effective from 1 January 2021.

There are no amendments to accounting standards that are effective for the year ended 31 December 2021 that have a material impact on the Company's financial statements.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# Liquidity analysis of the statement of financial position

The Group's statement of financial position is in order of liquidity as is permitted by IAS 1 *Presentation of Financial Statements*. For each asset and liability line item, those amounts expected to be recovered or settled after more than twelve months after the reporting date are disclosed separately in the notes to the consolidated financial statements.

# Critical accounting judgements

Critical accounting judgements are those that management makes when applying its significant accounting policies and that have the most effect on the net profit and net assets recognised in the Company's financial statements. There are no critical accounting judgements for the Company for the current year or prior year.

# **Critical accounting estimates**

The Company's critical accounting estimates are shown below and involve the most complex or subjective assessments and assumptions, which have a significant risk of resulting in material adjustment to the net carrying amounts of assets and liabilities within the next financial year. Management uses its knowledge of current facts and circumstances and applies estimation and assumption setting techniques that are aligned with relevant actuarial and accounting standards and guidance to make predictions about future actions and events. Actual results may differ from those estimates.

For the current year and prior year, there were no critical estimates or judgements applied.

# Significant changes in the year

There are no significant changes in the current reporting period.

# **Prior year restatements**

Following a review of the fund of fund rebate agreements during 2021, it was identified that the fund of fund rebates should have been disclosed in the financial statements as a reduction to fee income, rather than as an expense within commission and rebates paid to introducers. The prior year has been restated to reflect this correction as seen in the table below.

In the prior year foreign exchange gains and losses were included within administration expenses. After review, it was identified that foreign exchange gains and losses should have been disclosed within investment income. The prior year has been restated to reflect this correction as seen in the table below.

The prior year financial statements, in relation to investment adviser fees, have been reclassified in line with the Group accounting policy and consistent with the Group financial statement presentation. Investment adviser fees are now presented within commission and rebates paid to introducers, in the prior year investment adviser fees were presented within administration expenses.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# Prior year restatements (continued)

The impact of the restatement and reclassifications, which had no impact to the Company's profit, equity or statement of financial position, is summarised below:

	Reported	Restate	ement	Reclassifications	Restated
			Foreign		
		Fund Of Fund	exchange	Investment	
	31 December 2020	Rebate	gains / losses	adviser fees	31 December 2020
	£000's	£000's	£000's	£000's	£000's
INCOME					
Fee income	173,774	(9,028)	-	-	164,746
Change in contract liabilities	228	-	-	-	228
Investment return	284	-	(480)	-	(196)
Other income	686	-	<u> </u>		686
TOTAL INCOME	174,972	(9,028)	(480)	-	165,464
EXPENSES					
Commission and rebates paid to introducers	(31,166)	9,028	-	(18,619)	(40,757)
Finance costs	(12)	-	-	-	(12)
Administrative expenses	(67,573)		480	18,619	(48,474)
TOTAL EXPENSES	(98,751)	9,028	480		(89,243)
PROFIT BEFORE TAX	76,221	<u>-</u>			76,221
Tax on profit	(14,792)	-	-	-	(14,792)
PROFIT FOR THE FINANCIAL YEAR	61,429	-	-		61,429

# Financial instruments (other than derivatives)

Financial instruments cover a wide range of financial assets, including financial investments, trade receivables and cash and cash equivalents and certain financial liabilities, including investment contract liabilities and trade payables. Financial assets and financial liabilities are recognised in the Company's statement of financial position when the Company becomes party to the contractual provisions of the instrument. The Company derecognises a financial asset when the contractual rights to receive cash flows have expired or been forfeited by the Company. A financial liability is derecognised when the liability is extinguished.

# Measurement

The classification of financial assets depends on (i) the purpose for which they were acquired, (ii) the business model in which a financial asset is managed, and (iii) its contractual cash flow characteristics. The standard has four categories, of which two are applicable within the Company: fair value through profit or loss ("FVTPL") and amortised cost. This classification determines the subsequent measurement basis. The following accounting policies apply to the subsequent measurement of financial assets.

Measurement basis	Accounting policies
Financial assets at FVTPL	These financial assets are subsequently measured at fair value. Net gains and losses, including interest and dividend income, are recognised in profit or loss.
Amortised cost	These financial assets are subsequently measured at amortised cost using the effective interest rate method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairment are recognised in profit or loss. Any gain or loss on de-recognition is recognised in profit or loss.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# Fair value measurement

The Company uses fair value to measure a number of its assets and liabilities. Fair value is a market-based measure and is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. For a financial instrument, the best evidence of fair value at initial recognition is normally the transaction price, which represents the fair value of the consideration given or received.

Where observable market prices in an active market, such as bid or offer (ask) prices are unavailable, fair value is measured using valuation techniques based on the assumptions that market participants would use when pricing the asset or liability. If an asset or a liability measured at fair value has a bid or an offer price, the price within the bid-offer spread that is most representative of fair value is used as the basis of the fair value measurement.

The quality of the fair value measurement for financial instruments is disclosed by way of the fair value hierarchy, whereby Level 1 represents a quoted market price for identical financial assets and liabilities, Level 2 financial assets and liabilities are valued using inputs other than quoted prices in active markets included in Level 1, either directly or indirectly and Level 3 whereby financial assets and liabilities are valued using valuation techniques where one or more significant inputs are unobservable.

Classifying financial instruments into the three levels outlined above provides an indication about the reliability of inputs used in determining fair value. More information is provided in note 21.

#### **Amortised cost**

A financial asset is measured at amortised cost if it meets both of the following conditions and is not measured at FVTPL:

- the asset is held within a business model whose objective is to hold assets to collect contractual cash flows;
- the contractual terms of the financial asset give rise to cash flows that are solely payments of principal and interest ("SPPI") on the principal amount outstanding on specified dates.

For the purposes of this assessment, principal is defined as the fair value of the financial asset on initial recognition. Interest is defined as consideration of the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as profit margin.

#### **Financial investments**

All other financial assets that are not measured at amortised cost are classified and measured at FVTPL. In addition, on initial recognition, the Company may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost, at FVTPL, if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

The Company's interests in pooled investment funds are mandatorily at FVTPL, as they are part of the Company's financial assets which are managed and whose performance is evaluated on a fair value basis. These investments are recognised at fair value initially and subsequently, with changes in fair value recognised in investment return in the income statement.

The fair value of quoted financial investments are based on the bid value (within the bid-ask spread) which the Company considers to be the most representative of fair value.

The Company recognises purchases and sales of financial investments on trade date, which is the date that the Company commits to purchase or sell the assets. The costs associated with investment transactions are included within expenses in the income statement.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# Cash and cash equivalents

Cash and cash equivalents comprise cash balances, call deposits, money market collective investment funds and other short term deposits with an original maturity of three months or less.

Cash and cash equivalents held within money market collective investment funds are classified as FVTPL. All other cash and cash equivalents are classified at amortised cost, which means they are initially recognised at fair value and subsequently carried at amortised cost using the effective interest method and are subject to the impairment requirements outlined below. The carrying amount of cash and cash equivalents, other than money market collective investment funds which are measured at fair value, approximates to their fair value.

# Financial liabilities and equity

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. Financial liabilities, including trade payables, are measured at amortised cost using the effective interest method.

# Trade and other payables and Trade and other receivables

Trade and other payables and Trade and other receivables are short-term, non-interest bearing and are stated at their amortised cost which is not materially different to cost and fair value due to their short-term nature.

#### Impairment of financial assets

The expected loss accounting model for credit losses applies to financial assets measured at amortised cost, contract assets, but not to investments in equity instruments. Financial assets at amortised cost include trade receivables and cash and cash equivalents (excluding money market collective investment funds which are measured at fair value).

Credit loss allowances are measured on each reporting date according to a three stage expected credit loss ("ECL") impairment model:

# Performing financial assets:

# Stage 1

From initial recognition of a financial asset to the date on which an asset has experienced a significant increase in credit risk relative to its initial recognition, a stage 1 loss allowance is recognised equal to the credit losses expected to result from its default occurring over the earlier of the next 12 months or its maturity date ("12-month ECL").

#### Stage 2

Following a significant increase in credit risk relative to the initial recognition of the financial asset, a stage 2 loss allowance is recognised equal to the credit losses expected from all possible default events over the remaining lifetime of the asset ("Lifetime ECL").

The assessment of whether there has been a significant increase in credit risk requires considerable judgement, based on the lifetime probability of default ("**PD**"). Stage 1 and 2 allowances are held against performing loans; the main difference between stage 1 and stage 2 allowances is the time horizon. Stage 1 allowances are estimated using the PD with a maximum period of 12 months, while stage 2 allowances are estimated using the PD over the remaining lifetime of the asset.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# Impaired financial assets:

#### Stage 3

When a financial asset is considered to be credit-impaired, the allowance for credit losses ("ACL") continues to represent lifetime expected credit losses. However, interest income is calculated based on the amortised cost of the asset, net of the loss allowance, rather than its gross carrying amount.

# Application of the impairment model

The Company applies the ECL model to two main types of assets that are measured at amortised cost:

- Trade receivables and contract assets, to which the simplified approach prescribed by IFRS 9 is applied. This approach requires the recognition of a Lifetime ECL allowance on day one and thereafter.
- Cash and cash equivalents at amortised cost, to which the general three stage model (described above) is applied, whereby a 12 month ECL is recognised initially and the balance is monitored for significant increases in credit risk which triggers the recognition of a Lifetime ECL allowance.

ECLs are a probability-weighted estimate of credit losses. ECLs for financial assets that are not credit-impaired at the reporting date are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due in accordance with the contract and the cash flows that the Company expects to receive). ECLs for financial assets that are credit-impaired at the reporting date are measured as the difference between the gross carrying amount and the present value of estimated future cash flows. ECLs are discounted at the effective interest rate of the financial asset. The maximum period considered when estimating ECLs is the maximum contractual period over which the Company is exposed to credit risk.

The measurement of ECLs considers information about past events and current conditions, as well as supportable information about future events and economic conditions. The Company has implemented its impairment methodology for estimating the ACL, taking into account forward-looking information in determining the appropriate level of allowance. In addition it has identified indicators and set up procedures for monitoring for significant increases in credit risk.

Inter-company balances are assessed for expected credit loss, but due to the value of cash within the Group, which could be waterfalled around each business, and no historical losses incurred on inter-company balances, no ECL has been recognised on inter-company balances.

No ECL credit losses have been recognised in the current or prior year.

# **Credit-impaired financial assets**

At each reporting date, the Company assesses whether financial assets carried at amortised cost are credit-impaired. A financial asset is credit-impaired when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. Evidence that a financial asset is credit-impaired includes events such as significant financial difficulty of the borrower or issuer, a breach of contract such as a default or past due event or the restructuring of a loan or advance by the Company on terms that the Company would not otherwise consider. The assumption that the credit risk for balances over 30 days significantly increases has been rebutted on the basis that some balances will exceed 30 days in the normal course of the settlement cycle, and therefore, there is no increase in the credit risk.

# Presentation of impairment

Loss allowances for financial assets measured at amortised cost are deducted from the gross carrying amount of the assets.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# Provisions and contingent liabilities

Provisions are recognised when the Company has a present legal or constructive obligation as a result of past events, it is more probable than not that an outflow of economic benefits will be required to settle the obligation and a reliable estimate of the amount of the obligation can be made. Provisions are measured at management's best estimate of the expenditure required to settle the obligation at the reporting date. Where the effect of the time value of money is material, provisions are discounted and represent the present value of the expected expenditure. Provisions are not recognised for future operating costs or losses.

# **Accounting for client transactions**

Bank and debtor/creditor balances reflect transfers made between Company and client bank accounts on the day following the reporting date. This reflects the daily update of client accounts which is required to be made within one business day under the UK Financial Conduct Authority ("FCA") rules, and gives a clearer presentation of Company bank balances and debtors/creditors represented by client balances as a result of transactions made on the last business day.

# Income recognition

Income comprises the fair value for services, net of value-added tax. Income is recognised as follows:

#### Fee income

Fees charged for managing investment contracts are recognised as revenue in line with the provision of the investment management services. These services are deemed to be provided equally over the lifetime of a contract.

Fund of fund rebates paid to Quilter Investor funds are recognised in the income statement on an accrual basis within fee income, as they are deemed to be a reduction to income.

# Contract liabilities/deferred fee income

Front-end fee income, comprising fees received at inception or receivable over an initial period for services not yet provided, is deferred through the creation of a contract liability on the statement of financial position and released to income as the services are provided. The contract liability principally comprises fee income already received in cash.

# Investment return

Realised investment gains and losses represent the difference between the net sales proceeds and the cost of the investment or value at the start of the year. The movement in unrealised investment gains and losses represents the difference between the carrying value of investments at the reporting date and the value at the start of the year, or the original cost where an investment is acquired during the year. The realised gains and losses and movement in unrealised gains and losses on investment arising in the year are included in the income statement.

# Other income

Other income represents management fees from Quilter Investors Portfolio Management Limited, a fellow subsidiary of Quilter plc, for the provision of management and administrative services provided. Management fees are charged at a mark-up. Management fee income is recognised in the same period the expenditure is incurred.

# Rebates paid

Rebates paid to introducers or group undertakings are based on agreed rates and vary according to the carrying value of the investments held in the funds and are recognised in the income statement on an accrual basis.

# Other costs

All expenses are recognised in the income statement as a cost on an accrual basis.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# Tax on profit

#### **Current tax**

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date and any adjustment to income tax payable in respect of previous years. The taxable income for the year is determined in accordance with enacted legislation and taxation authority practice for calculating the amount of tax payable. Current tax is charged or credited to the income statement, except when it relates to items recognised directly in equity or in other comprehensive income.

#### **Deferred tax**

Deferred taxes are calculated according to the statement of financial position method, based on temporary differences between the tax base of assets and liabilities and their carrying amounts in the financial statements. Deferred tax is calculated at the tax rates that are expected to apply in the period when the liability is settled or the asset is realised.

Deferred tax assets are recognised to the extent that it is probable that taxable profit will be available against which the deductible temporary differences can be utilised.

Deferred tax is charged or credited to the income statement, except when it relates to items recognised directly in equity or in other comprehensive income.

# Foreign currencies

Transactions in foreign currencies are translated at the exchange rate in effect at the date of the transaction. Foreign currency monetary assets and liabilities are translated to sterling at the year-end closing rate. Non-monetary assets denominated in a foreign currency that are measured in terms of historical cost are translated using the exchange rate in effect at the date of the transaction and non-monetary items that are measured at fair value in a foreign currency are translated using the exchange rate in effect at the date when the fair value was determined. Foreign exchange rate differences that arise are reported net in the income statement as foreign exchange gains/losses, within investment return.

# **Employee share-based payments**

The Company operates a number of share incentive plans for its employees. These involve an award of shares or options in the Company (equity-settled share-based payments). The Company has not granted awards under cash-settled plans in the current or prior year.

The Company's incentive plans have conditions attached before the employee becomes entitled to the award. These can be performance and/or service conditions (vesting conditions) or conditions that are often wholly within the control of the employee, for example where the employee has to provide funding during the vesting period, which is then used to exercise share options (non-vesting condition).

Performance conditions may be market-based or non-market based. Market performance conditions are those related to an entity's equity, such as achieving a specified share price or target based on a comparison of the entity's share price with an index of share prices. Non-market performance conditions are those related to an entity's profit or revenue targets, an example of which would be Earnings per Share ("EPS"). Market-based performance conditions and non-vesting conditions are taken into account when estimating the fair value of the share or option awards at the measurement date. The fair value of the share awards or options is not adjusted to take into account non-market performance features. These are taken into consideration by adjusting the number of equity instruments in the share-based payment measurement and this adjustment is made each period until the equity instruments vest.

The fair value of share-based payment awards granted is recognised as an expense in the income statement over the vesting period which accords with the period for which related services are provided by the employee. A corresponding increase in equity is recognised for equity-settled plans.

for the year ended 31 December 2021

# 2 SIGNIFICANT ACCOUNTING POLICIES (continued)

# **Employee share-based payments (continued)**

For equity-settled plans, the fair value is determined at grant date and not subsequently re-measured.

At each period end the Company reassesses the number of equity instruments expected to vest and recognises any difference between the revised and original estimate in the income statement with a corresponding adjustment to the share-based payments reserve in equity.

At the time the equity instruments vest, the amount recognised in the share-based payments reserve in respect of those equity instruments is transferred to retained earnings.

#### Assessment of fund investments as structured entities

IFRS 12 defines a structured entity as 'an entity that has been designed so that voting or similar rights are not the dominant factor in deciding who controls the entity, such as when any voting rights relate to the administrative tasks only and the relevant activities are directed by means of contractual arrangements'.

The Company has assessed whether the funds it manages are structured entities. The Company has considered the voting rights and other similar rights afforded to other parties in these funds (investors and independent boards or Directors), including the rights to remove the Company as fund manager, liquidate the funds, or redeem holdings in the funds (if such rights are equivalent to liquidating the funds) and has concluded as to whether these rights are the dominant factor in deciding who controls the funds.

The Company has judged that its managed funds are structured entities and that it has an interest in these funds.

for the year ended 31 December 2021

# 3 RISK MANAGEMENT FRAMEWORK AND RISK EXPOSURES

# Enterprise risk management ("ERM") framework

The Company continues to develop a well-defined, positive risk culture that is understood across Quilter, as well as a risk and control framework with clear articulation of the responsibilities between the three lines of defence.

The Group regulations applicable to the Company are the investment firm (Capital Requirement Directive) regulations. To meet these regulations, we operate a consistent approach to risk management across Quilter. As such, we have integrated the Internal Capital Adequacy Assessment Process ("ICAAP") into the risk management framework. Analysis is undertaken into the capital required to protect the sustainability of the Group and the Company, and how those capital requirements might develop over the planning period.

The assessments include a range of stress and scenario testing covering a broad range of scenarios, including market shocks, new business growth scenarios and operational risk events. These tests are in addition to the regulatory solvency capital requirements, which allow for severe and extreme scenarios and stresses (1 in 200 year risk events). Critical to our process is preparing management action plans should adverse events occur. This provides comfort that the Company is well capitalised and prepared to take necessary action in order to maintain our resilience to adverse conditions.

# Risk appetite

The Company's risk appetite is the amount of risk we are willing to take on in the pursuit of our strategic priorities and is defined by the Board. Culturally, it sets the tone regarding our attitude towards risk taking. Risk appetite also plays a central role in informing decision making across the Group; protecting and enhancing the return on capital invested. This risk appetite approach is applied consistently across the Group.

To support the strategic decision making process risk preferences are applied which provide guidelines for striking the appropriate balance of risk and reward when setting our business strategy.

# Strategic risk appetite principles

A set of Strategic Risk Appetite Principles has been set by the Quilter Board. These principles provide the top-of-the-house guidance on attitude toward key areas of risk for the Group and support the ongoing management and oversight of risk. The Group's position against these principles is measured on a regular basis.

At a Quilter Investors level, risk appetite statements and supporting key risk indicators are in place and approved by the Quilter Investors Board. These are measured and reported against on a regular basis.

# Policies supporting the system of internal control

The Group Governance Manual ("**GGM**") and policies form an integral part of our governance and risk management framework, ensuring an appropriate system of internal control. Together they form the basis of clear delegated authorities and accountabilities; ensuring there is appropriate Board oversight and control of important decisions; and efficient and effective management of day to day business. The GGM and policies are approved and adopted by the Quilter plc Board.

#### Risk management culture

Undoubtedly the most important element to risk management is a good culture of risk-informed decision making. We believe that a good risk culture enables effective management of risk. We link risk management to performance and development, as well as to the Company's remuneration and reward schemes. An open and transparent working environment which encourages our people to embrace risk management is critical to the achievement of our strategic priorities.

# Principal risks and uncertainties

The Directors have carried out an assessment of the principal risks and uncertainties facing the Company which are described in the strategic report on pages 5 to 10. The Board requires management to put in place actions to mitigate these risks, and controls to maintain risk exposures within acceptable levels defined by Quilter's risk appetite. Regular monitoring and reporting of risks enable continuous review and challenge of risks and actions.

for the year ended 31 December 2021

# 3 RISK MANAGEMENT FRAMEWORK AND RISK EXPOSURES (continued)

#### Operational risk

Operational risk is the risk that failure of people, processes, systems or external events results in financial loss, damage to the brand / reputation or adverse regulatory intervention or government or regulatory fine.

Operational risk includes the effects of failure of the administration processes, IT maintenance and development processes, investment processes (including settlements with fund managers, fund pricing and dealing), product development and management processes, legal risks, risks relating to the relationship with third party suppliers, and the consequences of financial crime and operational resilience events.

In accordance with Group policies, management have primary responsibility for the identification, management and monitoring of risks, and escalation and reporting on issues to the Company's executive management board and to the Group.

The Company's executive management have responsibility for implementing the Group risk management methodologies and framework and for the development and implementation of action plans to manage risk levels within acceptable tolerances and to resolve issues.

The Company accepts a level of operational risk as an integral and unavoidable part of our business where it arises out of the activities we undertake in order to provide services to our customers and generate profits for our shareholders.

The primary objectives of operational risk management within the Group are to ensure there is:

- A robust risk culture so that employees are able to identify, assess, manage and report against the key risks
  the business is faced with and/or may face as it looks to the horizon and implements the Group business
  strategy;
- An appropriate balance between minimising risk and the cost of control;
- A defined risk appetite within which risks are managed; and
- A swift and effective response to events in order to minimise impact.

#### Credit risk

Credit risk is the risk that the Company is exposed to a loss if another party fails to meet its financial obligations to that company, including failing to meet them in a timely manner. The Group has established a credit risk policy which sets out restrictions on the permitted financial transactions with counterparties to control and monitor the level of credit risk to which the Company is exposed, and the Company has adopted this policy. The value of credit risk exposures and the credit rating of counterparties are monitored monthly.

The Company's principal assets are cash and cash equivalents, investment management fees due from the funds it manages, and unsettled trade debtors in connection with dealings into and out of its managed funds.

Cash is held across a diversified list of counterparties, primarily banks and money market funds, with high credit ratings assigned by international credit rating agencies. Management fees due from managed funds are settled monthly and underpinned by assets held within those funds. Unsettled trade debtors are settled on standard settlement terms (typically T+4), and outstanding trades are fully collateralised by the underlying assets held within the fund.

Loans and receivable balances are all short-term in nature. The principal amounts receivable on these balances are materially the same as fair value and as such credit risk has not had a significant impact on the valuation of the balances.

A significant amount of the Company's sales are to fellow subsidiary undertakings, so this risk is somewhat diminished. Details on the Company's exposure to credit risk from cash and cash equivalents is included in note 17 Cash and Cash equivalents.

for the year ended 31 December 2021

# 3 RISK MANAGEMENT FRAMEWORK AND RISK EXPOSURES (continued)

#### Market risk

Market risk is defined as the risk of an adverse change in the level or volatility of market prices of assets, liabilities or financial instruments resulting in loss of earnings or reduced solvency. Market risk arises from fluctuations in equity prices, interest rates and foreign exchange rates, where assets and liabilities are not precisely matched.

The Group has established a market risk policy which sets out the market risk management governance framework, permitted and prohibited market risk exposures, maximum limits on market risk exposures, management information and stress testing requirements. The Company has adopted this policy.

The financial impact of more extensive movements in market risk other than those that could reasonably be expected is examined through stress tests carried out within the ICAAP. Market risk arises from exposure to movements in interest rates, equity and property values and foreign exchange rates.

Market risk arises from movement in the following variables:

# Interest rate risk

Interest rate risk is the risk of a deviation of the actual interest rates from the expected interest rates, resulting in the potential for, a negative impact on earnings or capital and / or reduced solvency.

The Company is not exposed to material interest rate risk. Interest rate risk arises primarily from bank balances and loans receivable held which are exposed to fluctuations in interest rates.

The effective interest rate applicable to interest bearing financial instruments is as follows:

	2021	2020
	Variable	Variable
Assets		
Deposits with credit institutions	0.01%	0.33%

#### Price risk

In accordance with the Market Risk Policy, the Company does not invest shareholder assets in equity, or related collective investments, except for small seed capital positions which are subject to internal limits.

#### Foreign exchange rate risk

The Company has no material exposure to foreign exchange risk. The Company holds some foreign currency balances; these amounted to a debit balance of £3.0m (2020: £6.6m) in US dollars, and a debit balance of £1.0m (2020: £1.3m) in Euros.

#### Liquidity risk

Liquidity risk is the risk of an adverse change in the level or volatility of market prices of assets, liabilities or financial instruments resulting in loss of earnings or reduced solvency.

The Group has established a liquidity risk policy, which sets out the practices that each business unit must perform to manage exposure to liquidity risk, and the Company has adopted this policy. Liquidity risk is managed on an on-going basis and reported monthly through the Risk and Governance Committee and quarterly through the Board.

The Company has access to an undrawn loan facility with Quilter Holdings Limited which can be drawn down upon should cash levels fall below the Early Warning Threshold as monitored under Quilter Investors' financial risk appetite framework.

Financial liabilities of the Company consist of trade and other payables of £83.9m (2020: £110.9m) which are expected to mature within three months. Financial assets of the Company include trade and other receivables of £85.3m (2020: £103.1m) which are all expected to mature within three months.

for the year ended 31 December 2021

## 3 RISK MANAGEMENT FRAMEWORK AND RISK EXPOSURES (continued)

### Capital risk

Capital risk is the risk of insufficient capital to meet regulatory and stakeholder requirements resulting in the potential to place constraints on the business plan/strategy, inability to absorb losses, damage to reputation and or regulatory fines and / or censure. The Capital Management policy sets out the key considerations and restrictions with regard to the amounts of capital that is retained.

Capital is managed by ensuring that the Company has sufficient capital resources to meet its liabilities to its customers, except in the event of extreme adverse circumstances with an acceptably small likelihood of occurrence. The Company also retains sufficient capital resources to meet regulatory capital requirements and to maintain working capital to provide for fluctuations in experience.

The Company regards the regulatory statutory capital resources of £40.1m (2020: £46.4m) as capital. The regulatory capital requirements have been met throughout the year. The ICAAP is used to assess the level of capital which should be retained by the Company. The ICAAP considers all of the risks faced by the Company and the degree to which risks have similar or related causes and so could occur together.

#### **Expenses**

Expense risk is the risk that actual expenses exceed the expectation when preparing the business plan. This may result in emerging profit falling below the Company's profit objectives.

Expense levels are monitored monthly against budgets and forecasts. An activity based costing process is used to allocate costs relating to processes and activities to individual products.

# Sensitivity tests

Sensitivity analysis has been performed by applying the following parameters to the statement of financial position and income statement as at 31 December 2021 and 31 December 2020. The same methods and assumptions have applied to both 2021 and 2020 comparatives.

### Interest rate risk

The Company is not directly exposed to material interest rate risk. Interest rate risk arises primarily from bank balances held which are exposed to fluctuations in interest rates. The Company's maximum exposure to loss caused by interest rate changes is limited to the interest revenue it earns on bank deposits, which was £0.01m in 2021 (2020: £0.3m).

### Market risk

A 10% movement in assets under management would impact the annual fee income, and rebates payable to third parties. The sensitivity is applied as an instantaneous shock to equity and property prices at the start of the year (e.g. if the current assets under management is £10.0 billion, the test allows for the effect of an immediate change in assets under management to £9.0 billion and to £11.0 billion).

A decrease in value of assets under management by 10% from the start of the year would have decreased profit by £12.1m after tax (2020: £10.4m). An equal change in the opposite direction would have increased profit by £12.1m after tax (2020: £10.4m).

#### Expenses risk

The increase in expenses is assumed to apply to the costs associated with the maintenance and acquisition of contracts. It is assumed that these expenses are increased by 10% from the start of the year, so is applied as an expense shock rather than a gradual increase.

An increase in expenses of 10% would have decreased profit by £2.4m after tax (2020: £2.2m).

for the year ended 31 December 2021

# 4 FEE INCOME

	2021 £000's	Restated¹ 2020 £000's
Initial fees Investment management income	45 188,944 188,989	164,746 164,746
¹See note 2 for details of the changes in comparative amounts.		
5 CHANGE IN CONTRACT LIABILITIES	2021 £000's	2020 £000's
Opening balance	121	349
Capitalisation of contract liabilities Amortisation of contract liabilities Change in contract liabilities	45 (66) (21)	(228) (228)
Closing balance	100	121
The entity expects to recognise the above balances as revenue in the following years.		
	2021 £000's	2020 £000's
Within one year One to five years	75 25	121 -
Closing balance	100	121

for the year ended 31 December 2021

# **6** INVESTMENT RETURN

	2021 £000's	Restated¹ 2020 £000's
Interest receivable from cash deposits	7	279
Total interest and similar income	7	279
Profit from dealing in investments in managed funds	-	2
Total (Loss)/Profit on financial instruments at fair value through the income statement	(4)	3
Foreign exchange gains / (losses) <sup>1</sup>	51	(480)
Total investment return	54	(196)

<sup>&</sup>lt;sup>1</sup>See note 2 for details of the changes in comparative amounts.

Investment return classified as held mandatorily at fair value through the income statement relates to net gains/losses on units held in the managed funds.

# 7 OTHER INCOME

	2021 £000's	2020 £000's
Other income from Group undertakings Total other income	686 	686 686

Other income relates to intercompany income from Quilter Investors Portfolio Management Limited in respect of services provided.

for the year ended 31 December 2021

#### 8 ADMINISTRATIVE EXPENSES

	2021 £000's	Restated <sup>1</sup> 2020 £000's
Fund administration costs & TER subsidy	15,398	13,490
Management fees paid to fellow Group undertakings	14,961	9,335
Restructuring costs (see note 19)	-	(1,449)
Other expenses	28,952	27,098
	59,311	48,474

<sup>&</sup>lt;sup>1</sup>See note 2 for details of the changes in comparative amounts.

In 2021 and 2020 the Company had direct employees whose costs are included in other expenses, the details of which are disclosed in Note 10.

Auditor's remuneration	2021 £000's	2020 £000's
Fees payable to the Company's auditor for the audit of the Company's annual accounts  Fees payable to the funds' auditor for the audit of the funds' annual accounts	138 852	132 785
Fees payable to the Company's auditor for the non-audit services Fees payable to the funds' auditor for non-audit services	155 5	142 94

Fees payable to the funds' auditor for the audit of the funds' annual accounts consist of fund audit fees paid. Company non-audit services consist of profit verification and CASS audit work. Non-audit services in relation to the funds consist of solvency statement and termination statement work. Fees relate to PricewaterhouseCoopers LLP.

Fees payable to the Company's auditor for the audit of the Company's annual accounts and non-audit services are paid by another entity within the Quilter Group and are recharged to the Company.

for the year ended 31 December 2021

#### 9 DIRECTORS' REMUNERATION

	2021 £000's	2020 £000's
Aggregate Directors' emoluments		
Remuneration by trading Company	1,020	912
Pension by trading Company	9	10
Total share based payments	220	683
Emoluments of the highest paid Director		
Aggregate emoluments excluding pension contributions	392	472
Pension contributions	4	6
Share based payments	105	521

<sup>4</sup> Directors had money paid to money purchase schemes during the year (2020: 2).

- 4 Directors received, or were due to receive shares or share options under a long-term incentive scheme (2020: 2).
- 3 Directors exercised options during the year (2020: 2).

The highest paid Director exercised share options during the current year and the prior year. The highest paid Director also had money paid to money purchase schemes. The highest paid Director was eligible to receive shares or share options in the current year and prior year.

During the year there was no compensation for loss of office paid to Directors (2020: £nil); this includes the estimated money value of the following benefits: payment in lieu of notice, loss of participation in the Save As You Earn scheme, pay-out of contractual long term incentive, pension contributions, bonus and statutory redundancy.

Of the Directors' emoluments shown above, £412,861 (2020: £nil) is included in management fees payable to Group undertakings shown in note 8.

for the year ended 31 December 2021

# 10 EMPLOYEE BENEFITS

	2021	2020
	£000's	£000's
Wages and salaries	14,789	13,475
Share-based payments	1,489	1,143
Social security costs	1,635	1,891
Pension costs	920	842
Total employee benefits	18,833	17,351
The pension costs shown above are the Company's contributions into defined contribution	pension plans.	
	2021	2020
	Number	Number
The average number of employees was as follows		
Dealing and investments	15	14
Administration and support	91	92
	106	106
11 COMMISSION AND REBATES PAID TO INTRODUCERS		
		Restated <sup>1</sup>
	2021	2020
	£000's	£000's
Rebates paid to Group undertakings	7,952	7,135
Rebates paid to external introducers <sup>1</sup>	14,896	15,003
Initial commission	1	-
Investment adviser fees paid to Group undertakings	817	-
Investment adviser fees	23,996	18,619
	47,662	40,757

<sup>&</sup>lt;sup>1</sup>See note 2 for details of the changes in comparative amounts.

for the year ended 31 December 2021

# 12 TAX ON PROFIT

	2021 £000's	2020 £000's
Current tax charge	15,945	14,238
Prior year adjustment in respect of current tax Movement on deferred tax Tax on profit for the year	64 (388) 15,621	244 310 14,792
The total tax charge for the year can be reconciled to the accounting profit as follows:		
Pre-tax profit	82,777	76,221
Tax on profit at the tax rate 19.00% (2020: 19.00%)	15,728	14,482
Effect of: Prior year adjustment in respect of current tax Net movement on deferred tax assets previously not recognised Effect on deferred tax changes in tax rates Non-deductible costs Total tax charge	64 (10) (81) (80) 15,621	244 27 (74) 113 14,792

The main rate of corporation tax is 19%. On the 3 March 2021, the Chancellor of the Exchequer announced in the Budget a future increase in the corporation tax rate from 19% to 25%, effective from 1 April 2023. This change having been substantially enacted by 31 December 2021, the new rate has been used in recognising the Company's deferred tax assets and liabilities should the reversal be expected to take place after 1 April 2023.

# 13 CONTRACT COSTS

	2021 £000's	2020 £000's
Opening balance	1	1
Amortisation of contract costs	(1)	-
Closing balance		1

for the year ended 31 December 2021

#### 14 DEFERRED TAX ASSETS

The following are the deferred tax balances recognised by the Company and the movements thereon, during the current and prior reporting years.

	2021 £000's	2020 £000's
Non-financial assets held at other than fair value		
Opening Balance	497	822
Movement in the year	388	(311)
Charge to equity	41	(14)
Closing balance	926	497

A deferred tax asset or liability is recognised to the extent that temporary differences expected to reverse in the foreseeable future.

The main rate of corporation tax is 19%. On the 3 March 2021, the Chancellor of the Exchequer announced in the Budget a future increase in the corporation tax rate from 19% to 25%, effective from 1 April 2023. This change having been substantially enacted by 31 December 2021, the new rate has been used in recognising the Company's deferred tax assets and liabilities should the reversal be expected to take place after 1 April 2023.

#### 15 INVESTMENTS IN COLLECTIVE INVESTMENT SCHEMES

	2021	2020
	£000's	£000's
Financial assets mandatorily at fair value through profit or		
loss		
Investments in collective investment schemes	1	46

Investments in collective investment schemes are classified as financial investments mandatorily at fair value through profit or loss and are recoverable within 12 months.

for the year ended 31 December 2021

#### 16 TRADE AND OTHER RECEIVABLES

	2021 £000's	2020 £000's
Financial assets at amortised cost		
Due from Group undertakings	29,656	27,817
Trade debtors	37,110	57,915
Investment management fees receivable	16,992	16,043
Other receivables	1,512	1,341
	85,270	103,116

All amounts due from Group undertakings are short-term and interest-free with the carrying amount approximating to fair value and are subject to the 12-month ECL model. There have been no non-performing receivables or material impairments in the financial year that require disclosure. None of the receivables reflected above have been subject to the renegotiation of terms. All other receivables are also current, short term and interest free and are carrying at amounts that approximate their fair value.

#### 17 CASH AND CASH EQUIVALENTS

	2021 £000's	2020 £000's
Financial assets at amortised cost		
Cash held at bank	40,428	30,010
Cash held on deposit	9,263	9,262
Financial assets designated at fair value through the profit or loss		
Cash held in money market funds	54,000	67,500
Total cash and cash equivalents	103,691	106,772

The cash and cash equivalents comprised of balances held in current and deposit bank accounts and sterling liquidity funds.

Cash held at bank and on deposit is held with A rated counterparties and is subject to the 12-month ECL model. Cash held in money market funds are held with AAA rated counterparties.

#### 18 SHARE CAPITAL

	2021 £000's	2020 £000's
Allotted, called up and fully paid		
12,600,000 ordinary shares of £1 each (2020: 12,600,000 of £1 each)	12,600	12,600

There were no issuances during the current or prior year.

The shares have full voting rights attached.

for the year ended 31 December 2021

#### 19 PROVISIONS AND ACCRUALS

	2021 £000's	2020 £000's
Restructuring provision		
Balance at the beginning of the year	100	2,842
Utilised during the year	(93)	(1,399)
Unused amounts reversed	(7)	(1,343)
Balance at the end of the year	<del></del>	100

# **Restructuring Provision**

Following the sale of the single strategy business and the separation of the retained multi-asset business, a restructuring provision was recognised in 2018 in relation to delivering the target operating model required to enable the newly formed multi-asset business to function as a standalone operation going forward. The provision included those costs directly related to replacing and restoring the operational capability that previously underpinned and supported both parts of the asset management businesses. Key parts of this capability had either been disposed of or disrupted as a consequence of the sale.

The provision established was based on management's best estimates of the costs to be incurred in building out and delivering the target operating model by late 2019. As at 31 December 2019, this build programme had delivered six of the seven key milestones, resulting in Quilter Investors terminating services under the Transitional Services Arrangement ("TSA") with Merian Global Investors (UK) Limited effective 31 January 2020. Some elements of the restructuring provision remained in order to complete the final aspects of the project delivery. This includes 'technical debt' work to ensure solutions are fit for purpose, regulatory reporting build out and the completion of the sales and AUM solution.

The brought forward provision was £100,000 which was required for the final invoices which were outstanding at the end of 2020. During 2021 £93,000 was utilised and £7,000 unused amounts reversed.

for the year ended 31 December 2021

#### 20 TRADE AND OTHER PAYABLES

	2021 £000's	2020 £000's
Financial liabilities at amortised cost		
Due to Group undertakings	11,390	20,084
Trade creditors	61,942	80,797
Accrued expenses	7,001	5,789
Other creditors	3,540	4,213
	83,873	110,883

Trade creditors principally comprise amounts due to clients and investment settlements outstanding. The Directors consider that the carrying amount of trade and other payables approximates to their fair value. All trade and other payables are short-term and interest-free. Amounts due to Group undertakings are unsecured, interest-free and current.

#### 21 FINANCIAL INSTRUMENTS

#### Fair value hierarchy

The table below analyses financial instruments into a hierarchy based in the valuation technique used to determine fair value.

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

As at 31 December 2021	Level 1	Level 2	Level 3	Total
	£000's	£000's	£000's	£000's
Investments in collective investment schemes Investments in money market funds	54,000 54,001	- - -	- - -	54,000 54,001
As at 31 December 2020	Level 1	Level 2	Level 3	Total
	£000's	£000's	£000's	£000's
Investments in collective investment schemes Investments in money market funds	46 67,500 67,546	- - -	- - -	46 67,500 67,546

#### Level 1 to 2 transfers

There have been no changes in valuation techniques during the year under review. There have been no transfers between Level 1 and Level 2 during the year under review.

# Master netting or similar agreements

The Company may from time to time offset financial assets and liabilities in the statement of financial position when it has a legal enforceable right to do so and intends to settle on a net basis or at a simultaneous time. The Company did not offset any financial assets or liabilities under any master netting or similar agreement during the 2021 or 2020 financial year.

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# 21 FINANCIAL INSTRUMENTS (continued)

#### **Unconsolidated structured entities**

The Company manages several investment funds, which are unconsolidated structured entities. This note provides additional information on these funds. The Company holds interests in these funds through the receipt of management and other fees and an equity holding in certain of these funds. The investment funds are open-ended investment companies and professional investment funds, and are beneficially owned by third party investors.

## Company extent of involvement in unconsolidated structured entities

The Company holds interest in unconsolidated structured entities as set out in the table below. The maximum exposure to losses is equal to the carrying value of investments in the collective investment schemes and the investment management fees earned on the carrying value of the assets held.

#### Nature of risks associated with interests in unconsolidated structured entities:

	2021	Restated <sup>1</sup> 2020
	£000's	£000's
Market value of assets under management	25,008,083	22,411,582
Investment management fees earned from funds in the year <sup>1</sup>	188,944	164,746
Investment management fees owed from funds (within trade and other receivables)	16,992	16,043
Investment in collective investment schemes	1	46

<sup>&</sup>lt;sup>1</sup>See note 2 for details of the changes in comparative amounts.

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#### 22 SHARE-BASED PAYMENTS

During the year ended 31 December 2021, the Company participated in a number of share-based payment arrangements. This note describes the nature of the plans and how the share options and awards are valued.

# 22 (a) Description of share-based payment arrangements

The Company operates the following share-based payment schemes with awards over Quilter plc shares: the Quilter plc Performance Share Plan, the Quilter plc Share Reward Plan, the Quilter plc Share Incentive Plan, and the Quilter plc Sharesave Plan.

The Old Mutual Wealth Phantom Share Reward Plan was awards over Old Mutual plc shares. This share-based payment scheme was transferred to awards over Quilter plc shares on 25 June 2018 and continue to the original vesting dates.

Description of award			Vesting conditions					
Scheme	Restricted shares	Conditional shares	Options	Other	Dividend entitlement <sup>1</sup>	Contractual life (years)	Typical service (years)	Performance (measure)
Quilter plc Performance Share Plan - Share Options (Nil cost options)	-	-		-		Up to 10	3	AP EPS CAGR <sup>2</sup> and Relative Total Shareholder Return
Quilter plc Performance Share Plan - Conditional Shares	-		-	-		Not less than 3	3	Conduct, Risk & Compliance Underpins
Quilter plc Share Reward Plan - Conditional Shares	-		-	-		Typically 3	3	-
Quilter plc Share Incentive Plan - Restricted Shares		-	-	-		Not less than 3	2	-
Quilter plc Sharesave Plan <sup>3</sup>	-	-			-	31/2 - 51/2	3 & 5	-
Old Mutual Wealth Phantom Share Reward Plan - Conditional Shares <sup>4</sup>	-		-	-		Typically 3	3	-

Participants are entitled to actual dividends for the Share Incentive Plan. For all other schemes participants are entitled to dividend equivalents.

### 22 (b): Options

The weighted average share price at the dates of exercise for options exercised during the year was £1.64.

The 339,354 options outstanding at 31 December 2021 have an exercise price of £nil for the Quilter plc Performance Share Plan, and between £1.25 and £1.31 for the Quilter plc Sharesave Plan, with a weighted average remaining contractual life of 1.5 years. At 31 December 2020, the exercise price was £nil for the Quilter plc Performance Share Plan, and £1.25 for the Quilter plc Sharesave Plan, with a weighted average remaining contractual life of 1.1 years.

<sup>&</sup>lt;sup>2</sup>Adjusted Profit compound annual growth rate ("CAGR").

<sup>&</sup>lt;sup>3</sup>The Quilter plc Sharesave Plan is linked to a savings plan.

<sup>&</sup>lt;sup>4</sup>Awards granted under the Phantom Share Reward Plan prior to the demerger of Quilter plc were made over notional ordinary shares in Old Mutual plc that were settled in cash on the vesting date. Upon the demerger and listing of Quilter plc, all unvested notional share awards were converted to conditional awards over ordinary shares in Quilter plc, which will be settled in Quilter plc shares on the normal vesting dates.

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# 23 FINANCIAL AND CAPITAL COMMITMENTS

There are no material financial and capital commitments as at 31 December 2021 (2020: £nil).

#### 24 CONTINGENT LIABILITIES

There are no contingent liabilities as at 31 December 2021 (2020: £nil).

#### 25 ULTIMATE PARENT COMPANY

The immediate parent company and the ultimate parent company is Quilter plc, a company registered in England and Wales.

The Company's financial statements are only consolidated within the financial statements of Quilter plc which are available from:

The Company Secretary Quilter plc Senator House 85 Queen Victoria Street London EC4V 4AB

#### 26 EVENTS AFTER THE REPORTING DATE

There were no events subsequent to the year-end which require disclosure in, or amendment to, the financial statements.