Investec in Fintech thematic call – The Future of Savings

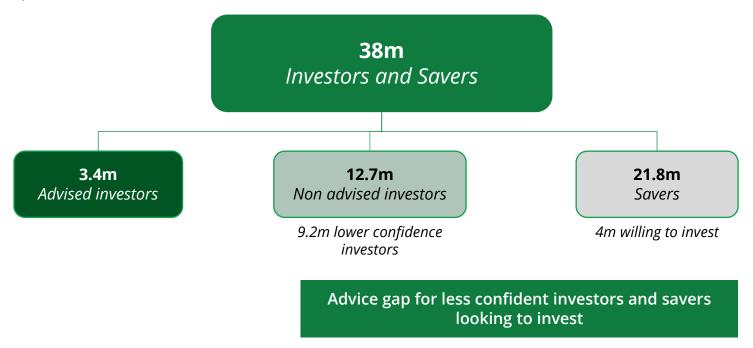
October 2022

Quilter

Large UK Wealth market with different client needs

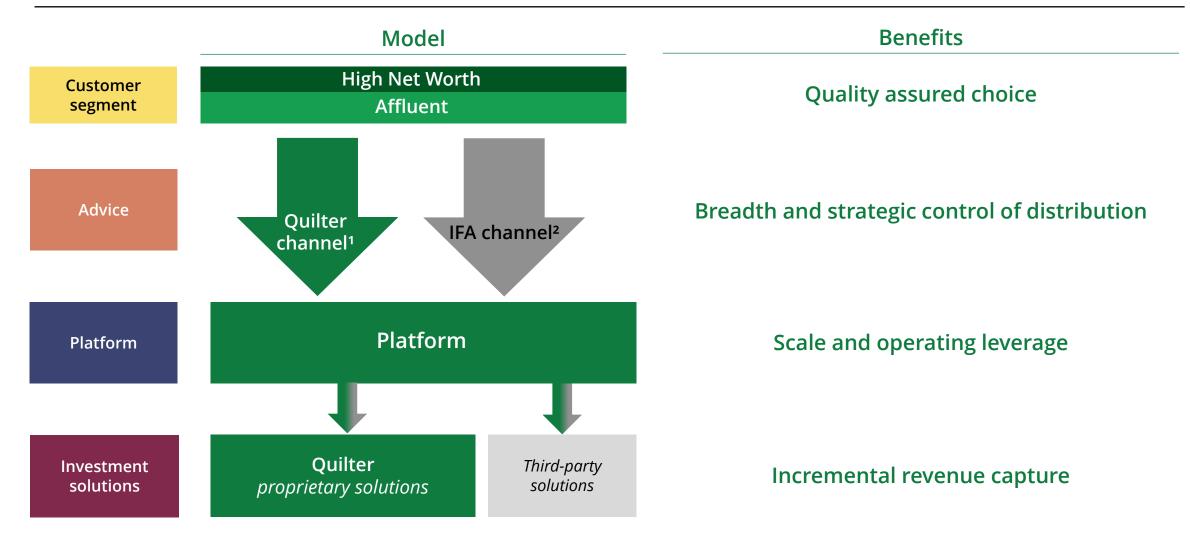
UK Investors and savers

(numbers of individuals)





Quilter differentiated model with clear benefits to clients and shareholders



- 1. Restricted financial planners ("RFPs") within Affluent and High net worth segments:
- 2. Channel includes Direct clients within High Net Worth.

Dual Advice distribution channels

	Affluent	High Net Worth
Quilter channel	 Capture greater share of flow onto our Platform Manage back-book opportunity Increase use of our investment solutions 	 Grow numbers of client-facing individuals Build out integrated advice/ investment management proposition
IFA channel	 Broaden and deepen relationships with large IFAs Retain strong relationship with smaller IFAs Greater use of our investment solutions 	 Build on existing strong IFA relationships Quilter Cheviot discretionary fund management available to Platform IFAs



New Platform: a best in class proposition

Exceptional client service

We help advisers to deliver an exceptional service to clients

- > The most comprehensive suite of products and trusts
- > 75% of funds are at the best available price in the market1
- Complete flexibility for clients taking an income

Efficiency and scalability

We help build efficient and scalable adviser businesses

- > The most intuitive platform with more digital processes
- Unique automated cash management feature
- Best in class client reporting

Driving adviser growth

We are the growth engine for advisers

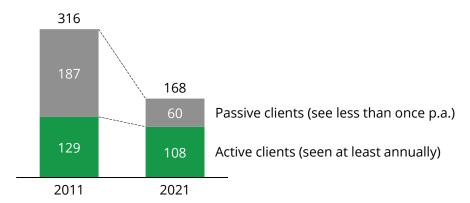
- Smarter investment options to attract a broader base of clients
- Straight through processing to power efficient client asset consolidation
- Widest family discount structure to capture intergenerational wealth transfers



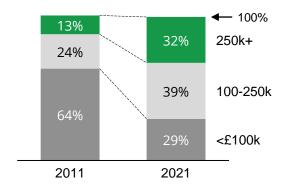
^{1.} According to Adviser Asset Analytics Report, March 2020.

Focus on supporting our Advisers, providing tools to make them more productive and better serve their clients

UK traditional Face-to-Face Adviser average client portfolio¹



UK Face-to-Face Adviser AuM per client ¹



Benefits of technology enabled Advice process²

More customers per adviser

Reduction in advice delivery overheads

Reduction in time taken to deliver advice Improved compliance and control of Advice process

Engaged and transparent
Client experience



^{1.} Source: Investment Trends. March 2021 UK Adviser Technology & Business Report, based on a survey of 943 advisers. Passive clients considered to be those the adviser sees less than once a year; Active clients considered to be those the adviser sees as least annually.

^{2.} Benefits achieved by Advised Digital Hybrid journeys

Investing for the generations of tomorrow

Digital accessibility

Digital solutions

Hybrid advice

Responsible Investing



